

Warranty & Faulty Goods Policy

Policy for Wheels & Castors Ltd (www.wheelsandcastorsltd.co.uk)

Warranty coverage and claims process.

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This document is a website policy template for publishing on WordPress/WooCommerce. Update anything shown in **[BRACKETS]** before publishing.

1) Warranty coverage

Many products are covered by a manufacturer warranty. Warranty length and coverage vary by product.

- Normal wear and tear is not covered.
- Misuse, incorrect installation, or unauthorised modification is not covered.
- Proof of purchase is required.

2) How to claim

- Contact **[EMAIL]** with your order number, the issue, and photos/videos if relevant.
- We may require return of the item for inspection.
- If approved, we will repair/replace/refund as appropriate.