

Online Payments Policy

Policy for Wheels & Castors Ltd (www.wheelsandcastorsltd.co.uk)

Payment methods, security, and disputes.

Last updated: 19 February 2026

This document is a website policy template for publishing on WordPress/WooCommerce. Update anything shown in **[BRACKETS]** before publishing.

1) Payment methods

Accepted payment methods are shown at checkout. Replace as required.

- Card payments (Visa/Mastercard) via secure payment providers
- Apple Pay / Google Pay where enabled
- Bank transfer (BACS) where enabled
- PayPal where enabled

2) Payment security

We use PCI-compliant payment providers. We do not store full card details.

3) Chargebacks and disputes

If you believe a payment is incorrect, contact us first so we can resolve it quickly. Unwarranted chargebacks may delay refunds and could result in your account being restricted.